

General terms and conditions

Public tours

Cancellation policy

Groups and individual participants may cancel their booking for a public bike tour:

- free of charges upon 48 hours before the tour (only the booking fee is nonrefundable).
- If the tour cannot take place due to extreme weather conditions (heavy and prolonged periods of rain, strong winds), Cactus Brussel à Vélo will contact the participants before the bike tour in order to cancel the bike tour or reschedule it for a later date. If no alternative date is found, the bike tour will be refunded, except for the booking fee.

The bike tour

Participating at the bike tour is under your own responsibility. Cactus Brussels à vélo will ensure that the bike tour takes place in complete safety. The following conditions apply to the participants at the bike tour. The participants declare that :

- They have sufficient cycling skills to participate safely
- They are in good health and do not participate under the influence of alcohol or drugs
- They exercise common sense and caution during the bike tour and follow the instructions given by the guide
- Cactus Brussels à vélo cannot be held responsible for any damage caused to third parties during the tours